



E/45/35

26 April 2017

Circular No. 6. of 2017

Zimbabwe Insurance Brokers Association (ZIBA)

Insurance Council of Zimbabwe (ICZ)

Life Offices Association (LOA)

Zimbabwe Association of Funeral Assurers (ZAFA)

USE OF EMPLOYEES OF REGISTERED INSURERS, BANCASSURANCE, CORPORATE AGENTS AND CONSULTANTS IN TRANSACTING INSURANCE BUSINESS.

It has come to the attention of the Commission that there is an increase in the number of agents transacting insurance business in the market without being properly registered by the Commission.

This has necessitated the Commission to come up with this circular to guide/govern their operations.

The main objective of this circular is to restore order in the marketing of insurance products and eliminate any misconduct by corporate and bancassurance intermediaries as well as consultants and employees of insurers.

This Circular is issued in terms of section 15(5) of Statutory Instrument No 49. Of 1989 which states that **"No registered insurer, broker or multiple insurance agent shall cause or permit any agent or intermediary, as the case may be, to represent him in respect of any insurance business unless that agent or intermediary is in possession of a licence in respect of the class of insurance business for which the agent or intermediary represents the insurer, broker or multiple insurance agent.**

1 Employees of Registered Insurers

Employees of insurers, by virtue of their contract of employment, should not be agents.

2. Corporate Agents

Employees of corporate agents should be registered with the Commission and comply with IPEC regulations. They should follow registration requirements in line with Circular No. 9 of 2006 and pay levy and annual fees in line with Statutory Instrument No. 21 and 23 of 2016.

3. Bancassurance

Bancassurance practitioners must comply with IPEC regulations and their employees should be registered in the same category as employees of corporate agents.


4. Consultants

Consultants should comply with regulatory requirement of the Commission in terms of registration, payment of annual fees and levies. Any consultant writing insurance business (Net Written Premium above \$500 000.00) should be registered as a broking company.

By copy of this circular all employees of insurers, corporate agents and bancassurance practitioners operating on the Ice Cash System will be deregistered as agents on the Icecash platform.

This circular shall apply with **immediate effect** to all life offices, funeral assurers, short term insurers, corporate agents, consultants and bancassurance practitioners.

Should you require any clarification on the issues raised in this circular, do not hesitate to contact the Commission.



.....
T. Karonga

COMMISSIONER OF INSURANCE, PENSION AND PROVIDENT FUNDS