



20 August 2020

Circular 16 of 2020

TO: All Insurers (Insurance Companies and Reinsurers)

All Insurance Brokers

CC: Insurance Council of Zimbabwe

Life Offices Association

Zimbabwe Association of Reinsurance Offices

Insurance Brokers Association of Zimbabwe

**RE: REQUEST FOR INFORMATION ON COVID RELATED AND BUSINESS
INTERRUPTION POLICIES AND CLAIMS**

1. Following the declaration of the Covid-19 Pandemic as a national disaster on the 27th of March 2020 by His Excellency the President of Zimbabwe Cde Emmerson Dambudzo Mnangagwa, the country has witnessed a significant number of positive cases and the unfortunate loss of lives.
2. Furthermore, the pandemic has severely disrupted business in all economic sectors.
3. Pursuant to the above, the Commission requests all insurers, in terms of section 64 of the Insurance Act [*Chapter 24:07*], to provide information on COVID 19 claims experience, including business interruption claims by completing the attached information sheet.
4. The Commission anticipates your usual cooperation and requests that you return the completed information sheet on or before 31 August 2020.

5. If your company has not yet paid a business interruption claim since the onset of the pandemic, please send a nil return.

Yours faithfully,



G. Muradzikwa

COMMISSIONER OF INSURANCE, PENSION AND PROVIDENT FUNDS