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## Insurance & Pensions Commission



Date of Issue: 2 April 2020

Effective Date: 2 April 2020

### **Circular 8 of 2020**

TO: All Insurers (Insurance Companies, Reinsurers, Mutual Societies)

All Insurance Brokers

All Pension Funds

All Fund Administrators

CC: Insurance Council of Zimbabwe

Life Offices Association of Zimbabwe

Insurance Brokers Association of Zimbabwe

Zimbabwe Association of Reinsurance Offices

Zimbabwe Association of Funeral Assurers

Zimbabwe Association of Pension Funds

### **SKELETAL STAFF FOR PROVISION OF NECESSARY SERVICES DURING NATIONAL LOCKDOWN**

1. On 27 March 2020, His Excellency, the President of the Republic of Zimbabwe announced measures to contain the spread of the novel corona virus (commonly referred to as COVID-19), which measures were subsequently given effect through Statutory Instrument 83 of 2020.
2. In line with the measures announced (national lockdown), individuals are confined to their homes for the period of the national lockdown.
3. Further to the Press Statement issued by the Minister of Industry and Commerce on the 29<sup>th</sup> of March 2020, on the Guidelines on essential services operating during lockdown, the insurance sector was designated as one of the essential services required to finance and support essential and critical business continuity services in the Covid-19 response.

4. To that end, you are advised to maintain skeletal staff at your offices to process claims and benefits during the lockdown.
5. With respect to your members of staff who are required to report for duty, please ensure strict adherence to Government and health authorities' guidelines on combatting the risk of the spread of COVID-19.



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Grace Muradzikwa

**COMMISSIONER OF INSURANCE, PENSION AND PROVIDENT FUNDS**