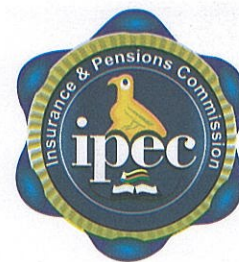


Insurance & Pensions Commission



Date of Issue: 13 October 2020

Effective: 13 October 2020

Circular No. 20 of 2020

TO: All Insurers (Insurance Companies, Funeral Assurers, Reinsurers)

CC: Insurance Council of Zimbabwe

Life Offices Association

Zimbabwe Association of Reinsurance Organisations

Zimbabwe Association of Funeral Assurers

ONLINE SUBMISSION OF QUARTERLY RETURNS: EFFECTIVE THIRD QUARTER OF 2020

1. The above subject matter refers.
2. We advise that the Commission's online platform for the electronic filing of quarterly returns is now operational. Insurers are therefore required to submit their 2020 third quarter returns online, using the attached template.
3. The measure is expected to improve efficiency and accuracy in data processing and security.
4. Kindly populate and submit the template online using the already provided system credentials supplied by the Commission. Please note that no modifications should be made to the template.
5. In the event that you are facing challenges in submitting the returns online, you can get assistance from helpdesk@ipec.co.zw.
6. To facilitate a smooth transition from the manual to the online system, the Commission will be holding a virtual workshop scheduled for the following:

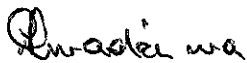
Date: 22 October 2020

Time: 0900 hours (Short Term insurers)

Time: 1100 hours (Funeral and Life assurers)

7. In this regard, all members are required to submit a list of at most three names of people directly involved in populating the returns to kmadhara@ipecc.co.zw no later than Monday 19 October 2020.
8. Meanwhile, you are required to continue submitting hard copies of the returns on insurance@ipecc.co.zw as a parallel process until the online submission process becomes seamless.
9. The deadline for the submission of the hard copies remains unchanged.

Yours faithfully,



G. Muradzikwa

Commissioner of Insurance, Pension and Provident Funds