

INSURANCE AND PENSIONS COMMISSION

UGWALONDLLELA LWENSIKALO KULABO

ESISEBENZELANA LABO



Mayelana le-IPEC

I-Insurance and Pensions Commission (IPEC) lugatsha lukahulumende olubekwe phansi komthetho i-Insurance and Pensions Commission Act [Chapter 24:21], olubona ngokuqondisa imisebenzi yezinkampani ze-insurance kanye lama-pension schemes ukuvikela amalunga.

i-IPEC ibika kuMinistry of Finance.

Inhloso ye-IPEC

- ~ Ukulawula, ukuqondisa lokuhlola izinkampani ze-insurance lama-mpesheni.
- ~ Ukulondoloza amalungelo amalunga ama-insurance lama-mpesheni.
- ~ Ukugcina ukuqinisa kwe-industry ye-insurance le-pension.
- ~ Ukuthuthukisa ama-industry la.



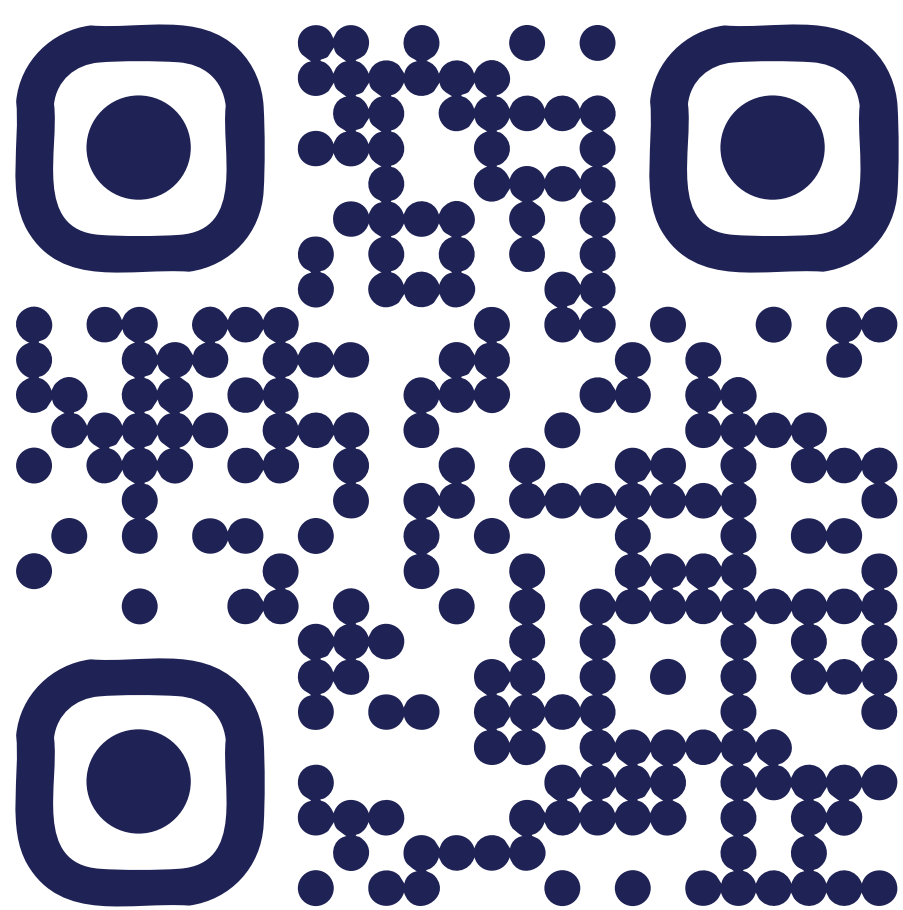
Umbono Wethu

“Imboni yomshuwalense lempentsheni ethenjwayo, ebandakanya wonke umuntu njalo eqhubekayo ngendlela esimeme ngomnyaka ka2030.”



Inhloso Yethu

“Ukulawula, ukuqondisa lokuthuthukisa ibhizimusi lomshuwalense lempentsheni ngenhloso yokuvikela amalungelo lezidingo zabanikazi bamapholisi omshuwalense lamalunga ezinhlelo zempentsheni,



Okubalulekileyo

Izindlela esisebenza ngazo lokuletha insiza zakhiwe zilandela amaqembu alandelayo esiwabeke eqhulwini, okuyikho iKhomishini ezama

Ubungcitshi Ukuzimisela ekwenzeni okuhle.

Umlandu Ukuziphendulela ngendlela elungileyo.

Ukungabi lesigundegunde Ukuqondisa wonke umuntu ngokulingana.

Ukubamqoka Ukwenza umsebenzi ngokwethembeka.

Ukusebenzisana “Sikhuthaza ukusebenza ndawonye, ukubambisana kanye lokukhulumisana ngokukhululekileyo, siqaphela ukuthi imizamo yokubambisana iqinisa amandla ethu okuletha inguqoko lokuphumelela emisebenzini yethu.”

Ubucwebetshi Ukudlula okulindelweyo.

Okumele Ukulindele Kithi nxa usebenzisana lathi

Sizimisele:

- ~ Ukutholakala kalula.
- ~ Ukuphendula imibuzo lezikhazazo zenu ngesikhathi.
- ~ Ukukudlulisela kwesinye isikhungo uma kudingeka.
- ~ Ukucubungula izicelo zenu ngendlela elungileyo.
- ~ Ukukwazisa uma isikhathi esibekiweyo singalandelwanga.
- ~ Ukukwazisa amalungelo akho lemisebenzi ekukhangeleleyo.
- ~ Ukuphatha izikhazazo zenu ngendlela elungileyo.
- ~ Ukuthuthukisa indlela esisebenza ngayo.
- ~ Ukunikeza ulwazi oluqondileyo.
- ~ Ukumukela impendulo zenu ngendlela ezifaneleyo.

Amalungelo Enu

Lilamalungelo lokuphathwa ngobulungiswa, ngenhlonipho njalo ngokulandela imithetho.

Okumele Ukwenze Njengomsebenzisi

Kumele:

- ~ Unikeze ulwazi oluqondileyo.
- ~ Uphathe izisebenzi zethu ngenhlonipho.
- ~ Ulandele imithetho ye-IPEC.
- ~ Uqale uhlolisise i-website yethu.
- ~ Qinisekisa ukuthi udaba lwakho luhlangene le-IPEC.
- ~ Bika ukungaqondakali kwezisebenzi zethu.
- ~ Nikeza imibono yakho ngemisebenzi yethu.

Izikhathi Zokuphendula

Umsebenzi	Isenzo	Isenzo
Imibuzo ejwayelekileyo	Ukuqinisekisa ukwamukelwa	Usuku olulodwa lokusebenza
	Impendulo ephela kwiimbuzo engadingi uchwano olunengi	Kungakapheli izinsuku ezintathu zokusebenza
	Impendulo ephela kwiimbuzo edinga uchwano	Kungakapheli izinsuku ezisikhombisa zokusebenza
Ukuphendula izingcingo ezingenayo	Ukuphendula izingcingo	ifoni ingakakhalathi kathathu
Izivakashi endaweni yokwamukela	Ukuphatha izivakashi	kungakapheli imizuzu ezisihlanu
Imibuzo yabazindaba	Ukuqinisekisa ukwamukelwa kwemibuzo	Usuku olulodwa lokusebenza
	Ukulungisa impendulo	Usuku olulodwa lokusebenza, uma kungadingi uchwano, kanye lezinsuku ezintathu zokusebenza uma kudinga uchwano (ukwazisa lowo obuzayo uma kudingeka isikhathi esengeziwe).
Isicelo selayisensi ngemva kokuhambisa konke okufunakalayo	Ukuqinisekisa ukwamukelwa kwe sicelo	kungakapheli izinsuku ezintathu zokusebenza
	Ukulungisa isicelo	Izinsuku ezingamatshumi amane lantathu zokusebenza (45 working days)
Ezinye izicelo, njenge ukuvunywa kwemikhijizo, ukusatshaliswa, ukupheliswa, ukuvalwa kwesikhwama le isimo sokukhokhelwa ngokupheleleyo	Ukuqinisekisa ukwamukelwa kwe sicelo	kungakapheli izinsuku ezintathu zokusebenza
	Ukulungisa isicelo okugcwele	Izinsuku ezingamatshumi amathathu zokusebenza (30 working days)
Ukuqapha izinkampani ezilawulwayo	Ukuhlolwa kwasendaweni	Umbiko wokuqala ongakapheleli – Izinsuku zokusebenza ezingamatshumi amathathu (30 days)
		Umbiko wokugcina – Izinyanga ezimbili (2 months)
	Uphenyo	Izinyanga ezintathu (3 months)
Ukushicilelwa kwama quarterly reports	Ukushicilelwa kwama reports	Izinyanga ezimbili emva kokuphela kwe quarter ngayinye (2 months after the end of each quarter)
Ukushicilelwa kwama annual reports	Ukushicilelwa kwama reports	Mhlaka 30 Mpandula (30 September)
Inqubo yokuphatha izikhazazo	Ukuqinisekisa ukwamukelwa kwezikhazazo	Usuku olulodwa lokusebenza
	Ukulungiswa kwezikhazazo ngokupheleleyo	Izinsuku eziyisikhombisa zezikhazazo ezingadingi uphenyo
		Izinsuku zokusebenza ezingamatshumi amathathu zezikhazazo ezidinga uphenyo (ukwazisa okhalazayo uma kudingeka isikhathi esengeziwe)

Siyawamukela Amazwi Enu

Thumela imibono, izikhazazo leziphakamiso ku:

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OFFICE WORKING HOURS

Monday–Friday

8:00am–4:30pm

OFFICES ARE CLOSED DURING WEEKENDS AND PUBLIC HOLIDAYS

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